

CASE STUDY

Recovery Audit

“The Devil is in the (EDI) Details”

Region: Nationwide

HQ: Nashville, TN

Industry: Senior Living

Employees: 62,550

Residents: 100,000

Patient Revenue: \$4.97 Billion

“Every hospital with separate locations has this problem and they all need to call SpendMend right now!”

-Supply Chain Operations Analyst

Problem

A multi-billion dollar Nationwide healthcare system was challenged with centralizing hundreds of stand-alone facilities in respect to vendor billings and payments. They were concerned that there would be payment errors due to cross-over between corporate and the entities.

Solution

In support of the Recovery Audit, a portion of the data supplied to SpendMend included the client's EDI detail files. The SpendMend team was able to isolate those unique stand-alone entities and recreate transactions with the EDI file and identify potential cross over files (summary v. detail) between corporate and each entity.

Result

SpendMend was able to identify over \$2.7M in duplicate payments that were paid by entity and corporate in summary billings. In addition to the recovery, SpendMend shared those vendors still actively billing direct, as opposed to consolidated, for immediate education and as an ongoing cautionary guide.